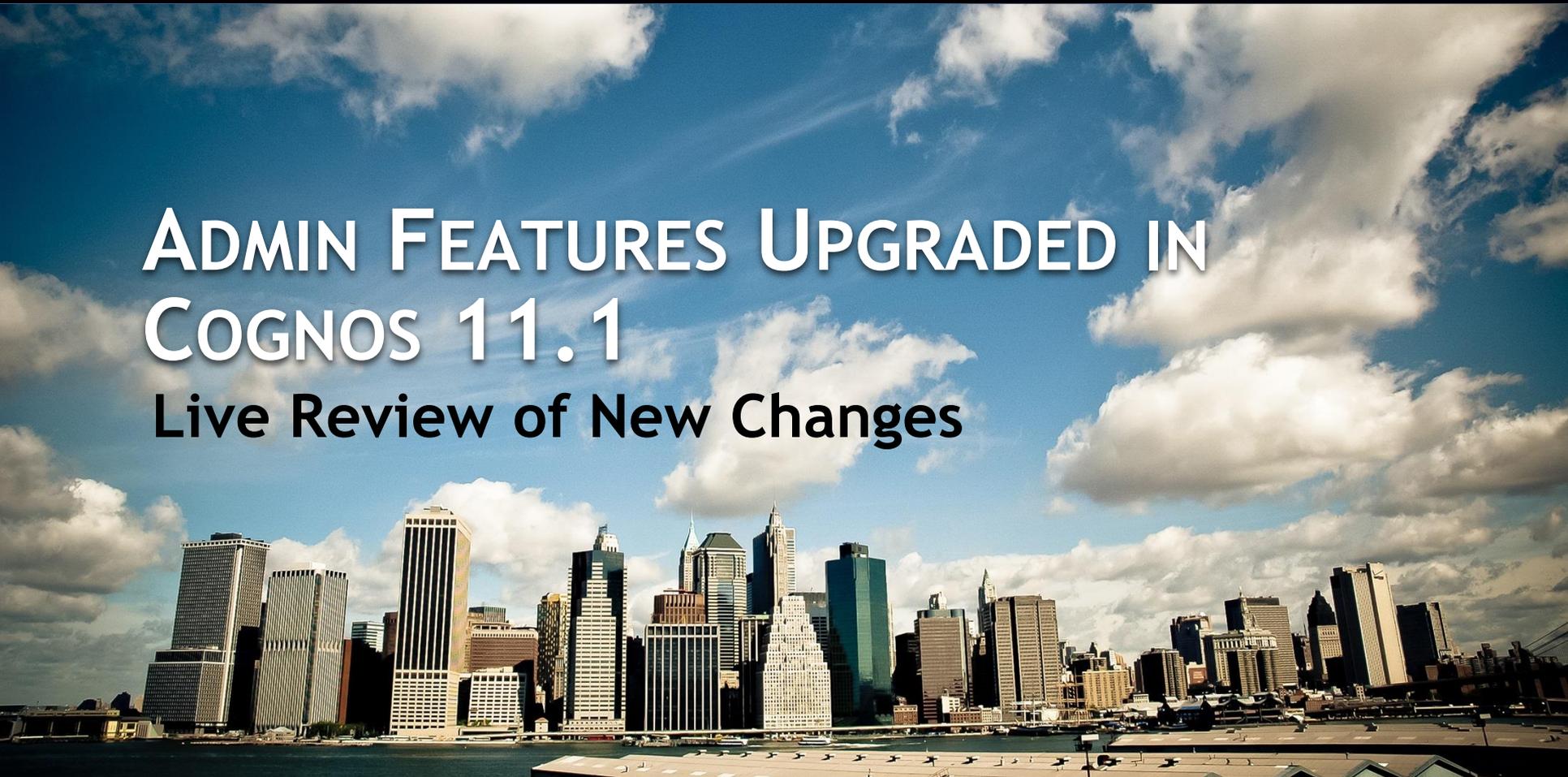




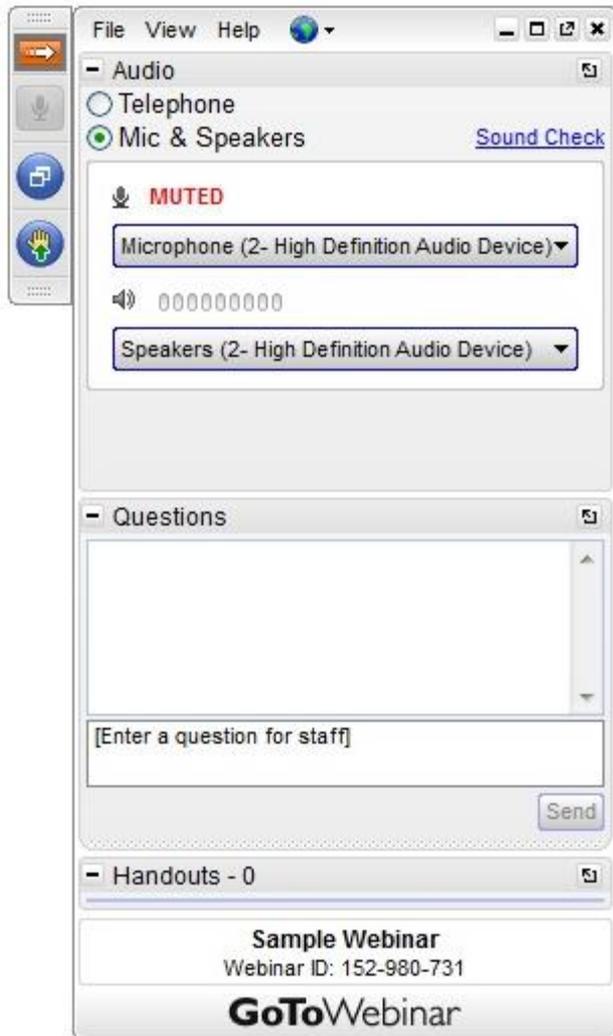
**SENTURUS**

# **ADMIN FEATURES UPGRADED IN COGNOS 11.1**

**Live Review of New Changes**



# GoToWebinar Control Panel



Click arrow to restore full control panel



Submit questions here

# Presentation Slide Deck

[www.senturus.com/resources/](http://www.senturus.com/resources/)



## RESOURCE LIBRARY

Welcome to our extensive, free library of past webinars, demos, whitepapers, presentations and helpful hints. Use the topic boxes to the right to filter through and easily locate content. We are constantly adding new materials, so please check back often to see our latest content. Enjoy!

SEARCH RESOURCES

SORT BY

| RESOURCE TITLE   | TYPE              | GO |  |
|--|-------------------|----|--|
| USE VISUAL ANALYTICS TOOLS WITH TRUSTED COGNOS DATA<br>Senturus Analytics Connector Enables BiModal BI | FEATURES          | →  | <input type="checkbox"/> BUDGETING FORECASTING & STRATEGIC PLANNING (2)<br><input type="checkbox"/> COGNOS (1)<br><input type="checkbox"/> COGNOS ANALYTICS (0)          |
| GREAT BI: IT'S NOT ABOUT THE TOOLS!<br>How to Lead Your Team to BI Success                             | BUSINESS STRATEGY | →  | <input type="checkbox"/> DASHBOARDS REPORTING AND VISUALIZATIONS (17)<br><input type="checkbox"/> DATA ARCHITECTURE (6)<br><input type="checkbox"/> DATA PREPARATION (8) |
| A COMPARISON OF POWER BI, TABLEAU & COGNOS<br>Differentiators Demo'd                                   | FEATURES          | →  | <input type="checkbox"/> PREDICTIVE ANALYTICS (12)<br><input type="checkbox"/> REPORTING AND VISUALIZATIONS (1)  |

# Agenda

---

- Introductions
- Administration and manage
- Security
- Multi tenancy
- Architecture
- Upgrade
- Senturus overview
- Additional resources
- Q&A

# Introducing...Today's Presenters

---



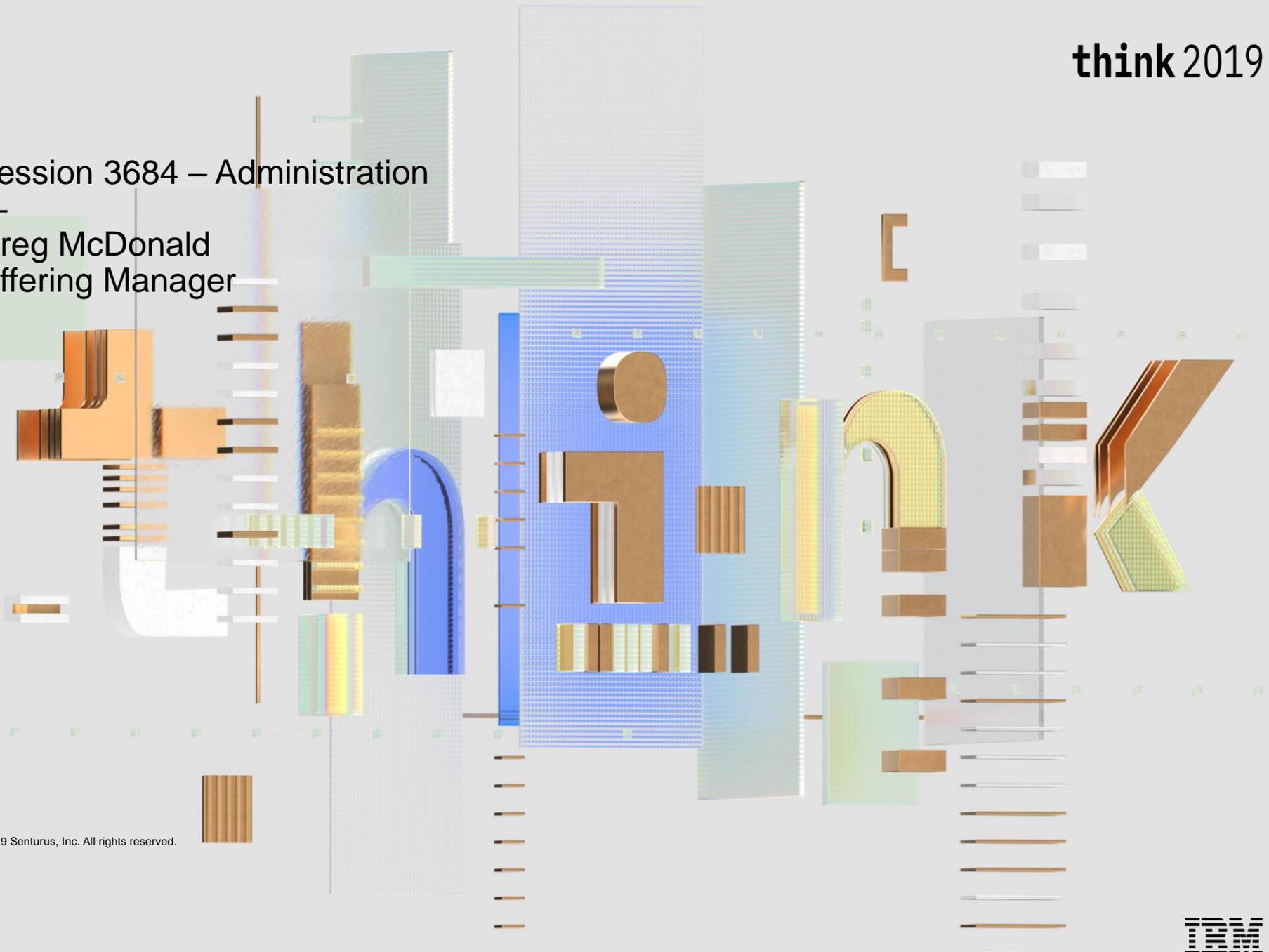
**Greg McDonald**  
Offering Manager  
IBM



**Michael Weinbauer**  
Practice Area Director /  
Solutions Architect  
Senturus, Inc.

Session 3684 – Administration

—  
Greg McDonald  
Offering Manager



Administration and Manage

Security

Multi Tenancy

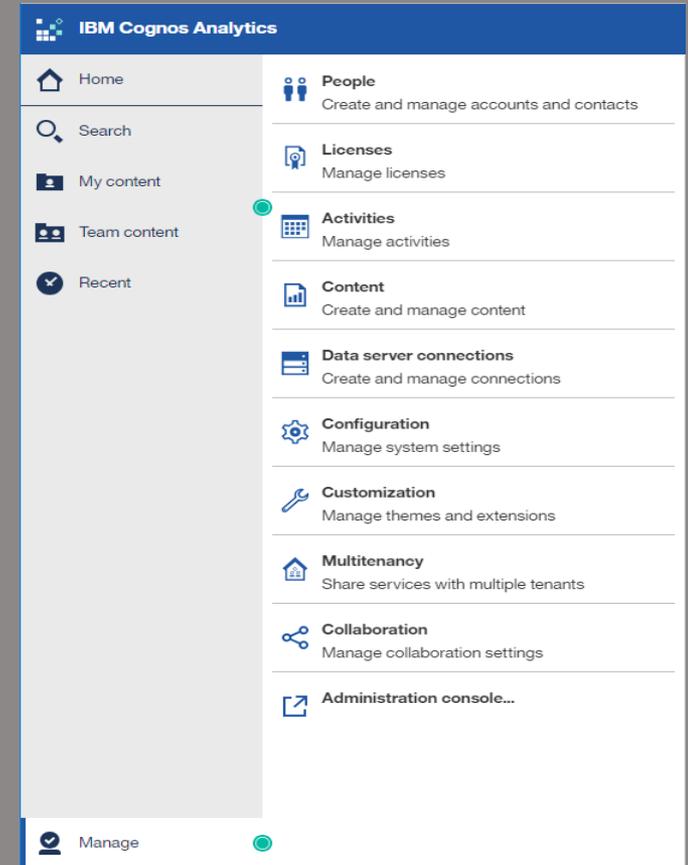
Architecture

Upgrade

# Administration and Manage

# Goals of Manage

- Simplification of common tasks
- Eliminate application restarts
- Manageability of Licenses
- Remove the Administration Console
- Enhanced logging



# Administration Console

- Accounts**  
Create and manage team members
- Licenses**  
Manage licenses
- Activities**  
Manage activities
- Content**  
Create and manage content
- Data server connections**  
Create and manage connections
- Configuration**  
Manage system settings
- Customization**  
Manage themes and extensions
- Multitenancy**  
Share services with multiple tenants
- Administration console...**

- Must use both to manage the system
- Goal is to completely remove the console

IBM Cognos Administration

Greg McDonald (admin) Log Out

Status Security Configuration Library Multitenancy Mobile

**Current Activities**

Current Activities - Background activities

Total: 0

Suspended  
Waiting  
Executing  
Pending

0 5 10 15

Entries: [ ] - [ ]

| Name        | Request time | Run by | Status | Priority | Tenant |
|-------------|--------------|--------|--------|----------|--------|
| No entries. |              |        |        |          |        |

Last refresh time: September 5, 2018 12:54:17 PM

Filter

Background activities  
 Interactive activities

Run by:  
Any  
[Select a user...](#)

Status:  
Any

Priority:  
Any

Tenant:  
Any

[Advanced options](#)  
[Reset to default](#)

Apply

# Job Cart

- Simple workflow
- Select your content and it is added automatically
- Simpler UI that allows drag and drop for easy job management
- Setup Steps
- Administration tasks



Classic View New job \* ▾

Change default step options

### Steps

| Type | Name | Step options |  |
|------|------|--------------|--|
|------|------|--------------|--|

Start by adding some steps

### Run options

Run order

Run all at once

Run in sequence

Continue on error

Enabled

Classic View New job \* ▾

Change default step options

### Steps

| Type | Name   | Step options                  |                   |   |
|------|--------|-------------------------------|-------------------|---|
| 1    | Report | 2011 Quarterl...s Forecast_DQ | Defined by report | ⊖ |
| 2    | Report | 2011 Sales Summary_DQ         | Defined by report | ⊖ |
| 3    | Report | 2011 Sales Summary_DQ1        | Defined by report | ⊖ |

### Run options

Run order

Run all at once

Run in sequence

Continue on error

Enabled

# Routing Rules

- Simplification of Advance Routing Rule Management
- Define tags in UI
- Drag and drop rules for simple organization and management

The screenshot displays the 'Routing rules' management interface. The top navigation bar includes a 'Routing rules' dropdown menu and utility icons. The left sidebar contains navigation options: Home, Search, My content, Team content, and Recent. The main content area is titled 'Routing rules' and features a '+ New routing rule' button. Below the title is a table with four columns: Data tag, Group tag, Role tag, and Server group. Two routing rules are listed:

|   | Data tag           | Group tag | Role tag       | Server group |
|---|--------------------|-----------|----------------|--------------|
| 1 | Bank Data Module   | Any       | Any            | ServerGroup1 |
| 2 | Data module for us | Any       | Analytics User | ServerGroup1 |

- **Diagnostic**

- Use this in an environment for intermittent problems
- Content Manager, CAMAAA ...

- **Session**

- Use this feature when a user can reproduce the problem
- Logs user activity at highest level of detail in every CA component and service that services the users request



**NOTE:** See Logging PowerPoint deck for additional details

# Session and Diagnostic Logging

 **Greg McDonald**  
gmcDonald@example.com  
(admin)

- My schedules and subscriptions
- My preferences
- Log my session**
- My Inbox
- My Watch Items
- Sign in
- Sign out

### User session logging

Session logging On

Log identifier      0dcf7e03-e47c-4011-b564-46db923aed79

Session logging is used to enable detailed, diagnostic logging for your current Cognos Analytics session. Session logging can run for one hour maximum, but can be turned off at any time.

A unique identifier is generated to allow the administrator to identify the session logging data. Record the log identifier before you turn off the logging or close your browser.

### < Diagnostic logging

Active topic: DEFAULT LOGGING

Default logging setting

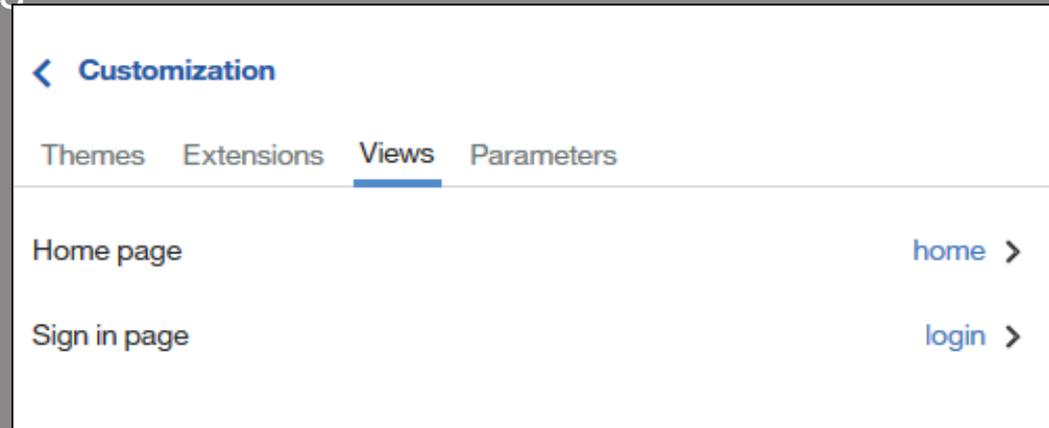
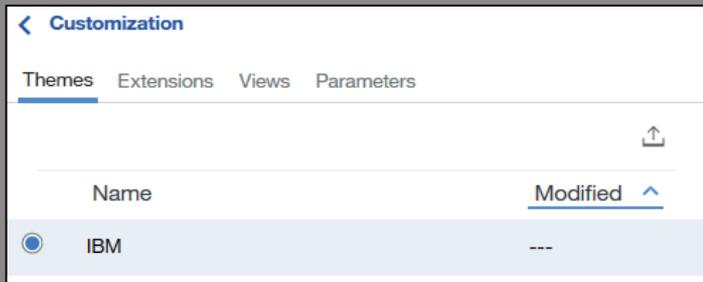
Built-in topics    Custom topics

Show all

- AAA
- CM
- DEFAULT LOGGING**
- DISP
- MOSER
- POGO\_MSGS

# Customization and Automation

- Upload custom Themes and Extensions
- Apply them to Cognos Roles
- Set Default Home Page
- Create custom sign in page
- Samples provided



# Data Server Connections

- Creating and managing JDBC connections
- Classic Query connections managed in Administration Console



### New data server connection

Owner: Unknown  
Created: Modified:  
Type: Connection

General Settings Schemas Permissions

Connection details Edit >

**Authentication method**

Connect anonymously  
 Prompt for the user ID and password  
 Use an External Namespace  
 Use the following signon:

Test Not tested

Save

### Edit IBM Db2 connection

JDBC URL:  
jdbc:db2://<hostname>:<port>/<databaseName>

Example URL

Connection properties: ?

# Scheduling

- Simple, easy to configure schedules
- Schedules that offer full functionality for administrators or power users
- Subscription
  - Notification in portal

### Subscribe

When do you want to receive this report?

On day(s)  M  T  W  T  F  S  S

Time

Format

Delivery



### Create schedule

< Back

Schedule

**Period**

Start

End

No end date

Run every  week(s)

On day(s)  M  T  W  T  F  S  S

Daily time interval

**Options**

Format

Delivery

Prompts

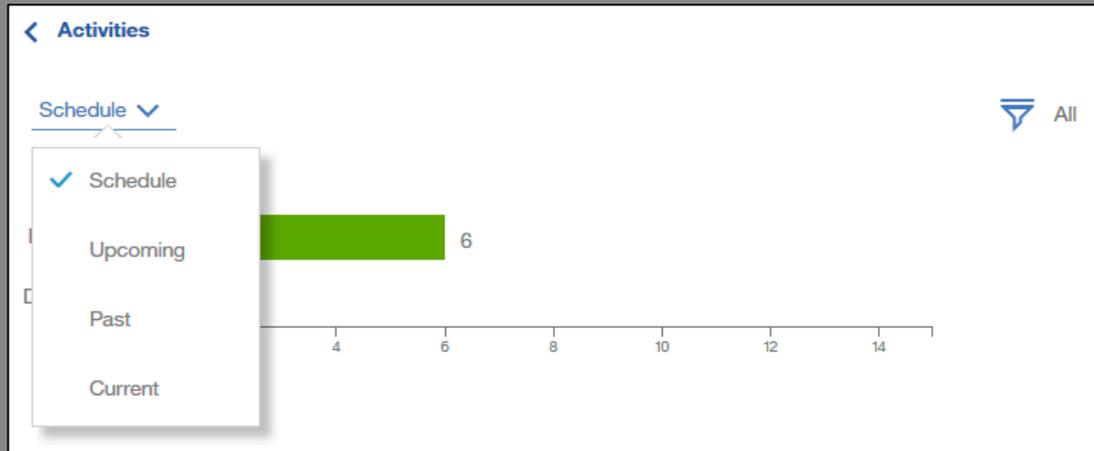
Languages

PDF

[Classic View](#)

## My Schedules and Activities and Manage Activities

- Simple to manage schedules
- Functionality updated

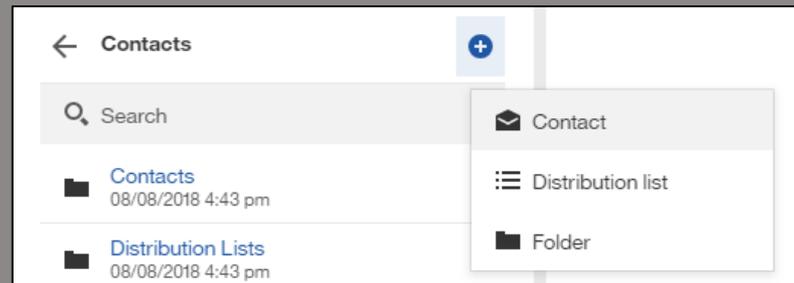
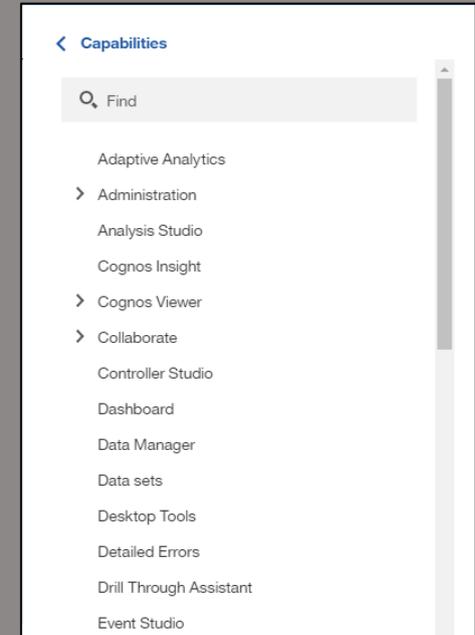
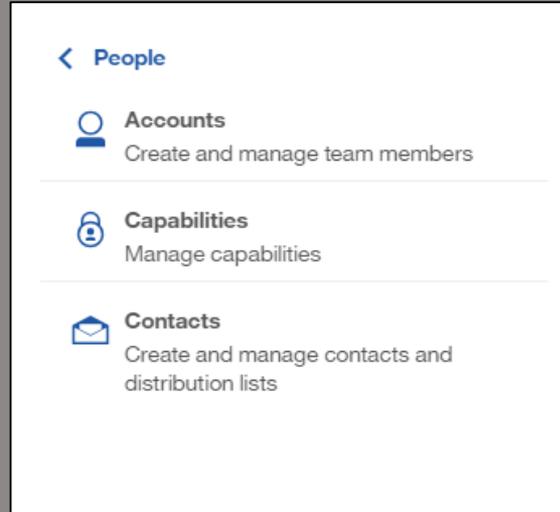


- ▶ Run once
- ⚙ Properties
- 📅 Modify this schedule
- 📄 View versions
- ⊘ Disable this schedule
- ⊖ Remove this schedule
- ⋮ Set priority
- 👤 Use my credentials

|   |                |                      |   |              |         |   |
|---|----------------|----------------------|---|--------------|---------|---|
| 📄 | 2011 ... st_DQ | 8/24/2018<br>8:51 PM | 📅 | Jeff Vaughan | Enabled | 3 |
|---|----------------|----------------------|---|--------------|---------|---|

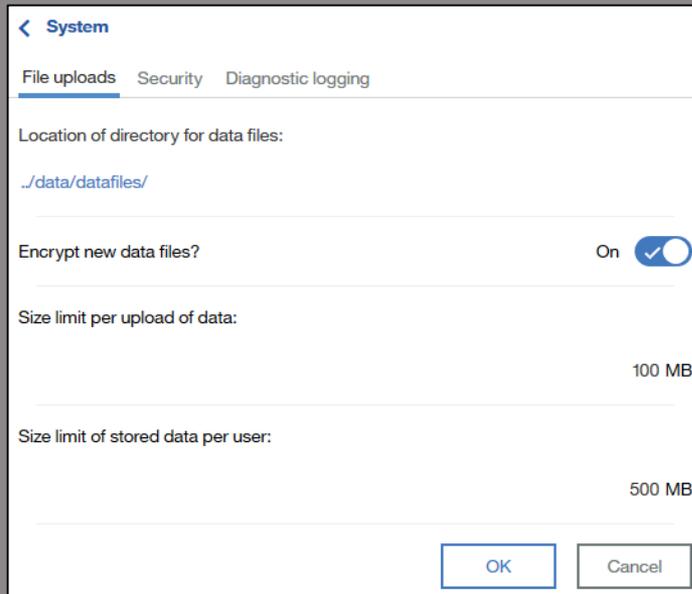
# People, Capabilities and Contacts

- Updated and moved to Manage
- Easy to create
- Located for easy access



# System Configuration

- System Configuration Tasks
- No restarting the application



**< System**

File uploads **Security** Diagnostic logging

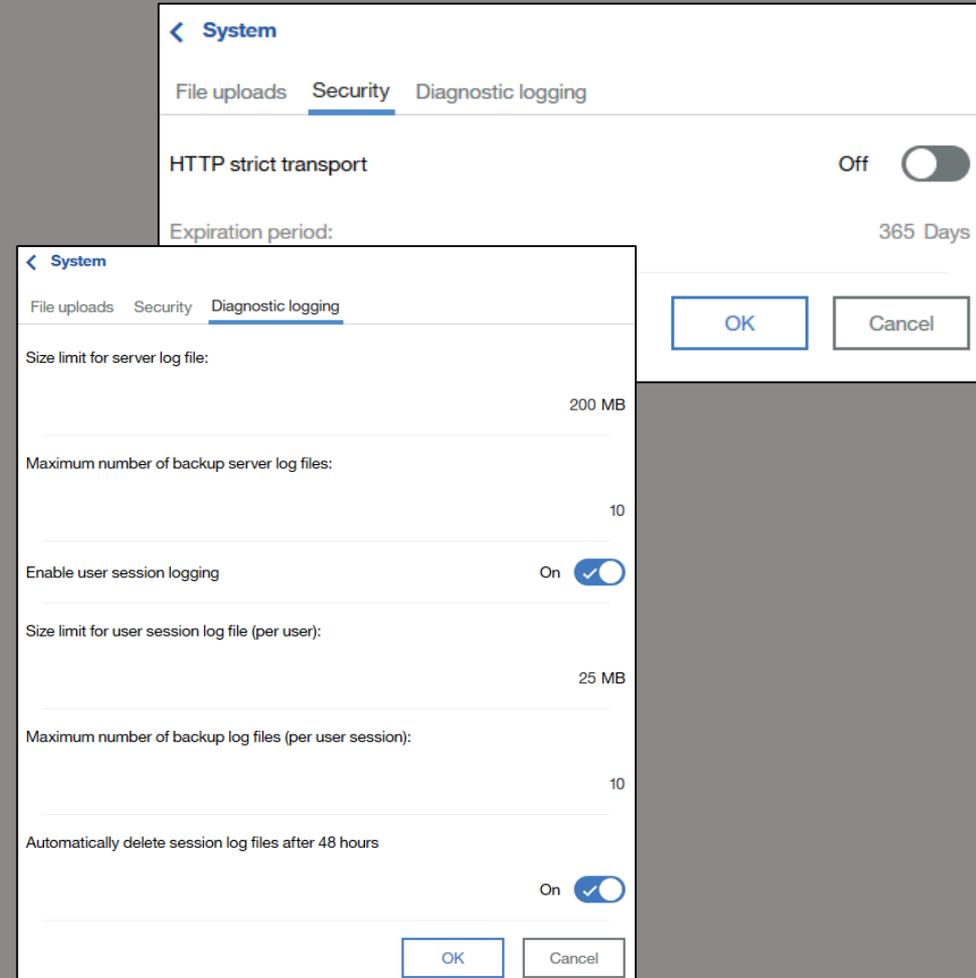
Location of directory for data files:  
./data/datafiles/

Encrypt new data files? On

Size limit per upload of data:  
100 MB

Size limit of stored data per user:  
500 MB

OK Cancel



**< System**

File uploads **Security** Diagnostic logging

HTTP strict transport Off

Expiration period: 365 Days

OK Cancel

**< System**

File uploads Security **Diagnostic logging**

Size limit for server log file:  
200 MB

Maximum number of backup server log files:  
10

Enable user session logging On

Size limit for user session log file (per user):  
25 MB

Maximum number of backup log files (per user session):  
10

Automatically delete session log files after 48 hours  
On

OK Cancel

# System Configuration

- No more system restarts
- Ease of adding advanced setting configuration
- Granular control of the Cognos Analytics System



Logging

- Size limit for server log file (MB) 200
- Maximum number of backup server log files 10
- Enable user session logging
- Size limit for user session log file (MB) 25
- Maximum number of backup log files (per user session) 10
- Delete session log files after 48 hours

< System

Search

- > Appearance
- > Security
- > Data
- > Logging
- > Advanced Settings

Advanced Settings

Permissions filter read,write,execute,tra

Custom settings are meant for advanced users only. Please consult IBM documentation and follow IBM Support's instructions before modifying settings here.

Custom settings

| Key | Value |
|-----|-------|
|     |       |

# Security

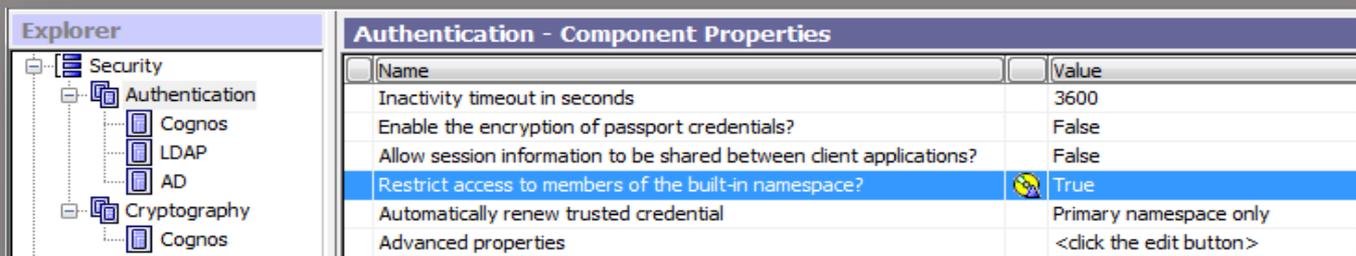
## Restricting Access to IBM Cognos Business Intelligence

### *Ensuring proper access to the application*

The corporate directory server being used as the primary authentication source contains more active user accounts than the number of licensed Cognos users.

## Restricting user access is critical for a secure environment

- Often overlooked feature
- User must be part of a named group in the Cognos Namespace
- Adds an extra level of security to Access Control Lists



The screenshot shows the IBM Cognos Administration console. On the left is the 'Explorer' pane showing a tree view of the 'Security' component, with 'Authentication' expanded to show 'Cognos', 'LDAP', and 'AD'. On the right is the 'Authentication - Component Properties' dialog box, which contains a table of properties.

| Name  | Value                   |
|---|-------------------------|
| Inactivity timeout in seconds                                       | 3600                    |
| Enable the encryption of passport credentials?                      | False                   |
| Allow session information to be shared between client applications? | False                   |
| Restrict access to members of the built-in namespace?               | True                    |
| Automatically renew trusted credential                              | Primary namespace only  |
| Advanced properties   | <click the edit button> |

## Package Based Capabilities *Content based capabilities*

Although certain users are licensed for a particular area of functionality, it is important that they do not have access that functionality when working with certain data sets

### Mirror global capabilities to the Public Folders

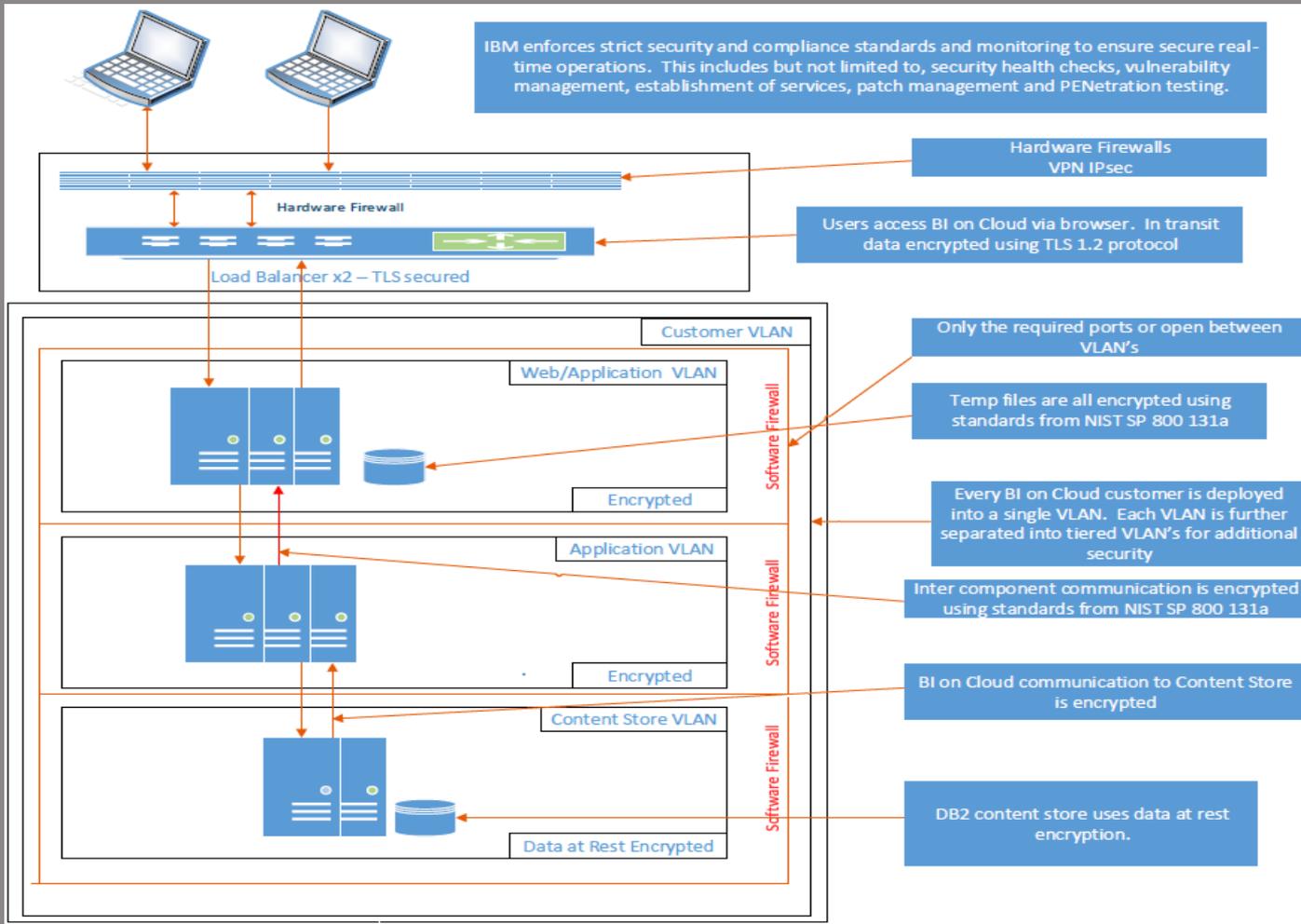
- Ensures a consistent baseline that won't violate license assignments
- Licensed user capabilities managed through the Administration Console
- Allows 'content administrators' to manage their own capabilities to reduce the burden on system administrators

The screenshot displays the IBM Cognos Analytics interface. On the left, a navigation pane shows 'Home', 'Search', 'My content', 'Team content', and 'Recent'. The main area shows a breadcrumb path: 'Samples\_Audit > Audit'. The 'Audit' package details are shown, including the owner 'Greg McDonald', creation date '11/13/2008', modification date '11/28/2018 12:35 PM', and type 'Package'. The 'Capabilities' tab is active, showing a 'Set properties - Capabilities' dialog box. The dialog box contains the following text: 'Specify capabilities for this entry. By default, an entry acquires its capabilities from a parent. You can override those capabilities with the capabilities set explicitly for this entry.' Below this, there is a checkbox for 'Override the capabilities acquired from the parent entry with:' and a list of capabilities including 'Everyone' and various system capabilities. There is also an 'Option' section with a checkbox for 'Delete the capabilities of all child entries'.

# Securing Cognos Analytics

- Based on what we do in the cloud and in the lab
  - Available on our Analytics Community
- Security Checklist that covers
  - SSL to content store and reporting databases
  - Securing components with SSL/TLS
  - Suggested cryptography
- Also includes configuring IBM AppScan





## Web based security

- OpenID Connect
- ADFS
- Okta
- Ping
- Salesforce
- Generic
- OpenID Connect Authentication Proxy

## Web based security

- SAML
- IBMiD
- Custom Java Authentication Provider



## NEW

- Dashboards and Stories
- Execute reports, dashboards and stories by package for past 30 days
- Execute reports, dashboards and stories by user
- Deleted user account report functionality

### Cognos Analytics 11 – Audit Extension

- Account Audit
  - All users in all configured namespace like created date, basic preferences...
- Content Audit
  - All content including object permission, search path modified date...
- Role/Capability Audit
  - Capabilities assigned to all Groups/Roles, which users are assigned access and all users that make up a group or role



<https://developer.ibm.com/tutorials/ibm-cognos-11-audit-extension/>

# Licenses

- Switch prod/non-prod
- New License Roles
  - 4 license roles now created with proper capabilities assigned
  - Everyone is only part of System Administrator
- **Used** is a calculated value based on capabilities of the user
- **Owned** is input by the administrator
- Free up license requires Content Management cleanup (external consistency check or manual)

The screenshot shows a user interface for managing licenses. At the top, there is a back arrow and the title "Licenses". Below this, the "Environment type" section has two radio buttons: "Production" (unselected) and "Non-production" (selected). The "Global license usage" section contains a paragraph explaining that used licenses represent the number of users that have accessed the product, and that the number of owned licenses can be set. Below this is a table with three columns: "Licenses", "Used", and "Owned". The table lists four license roles: Analytics Administrator (2 used, 0 owned), Analytics Explorer (13 used, 0 owned), Analytics User (10 used, 0 owned), and Information Distribution (9 used, 0 owned). A total row shows 34 used licenses and 0 owned licenses. At the bottom, there are "Export" and "Refresh" buttons, a "Last refresh" timestamp of "Sep 5, 2018 4:51 PM", and "Apply" and "Cancel" buttons.

| Licenses                       | Used      | Owned    |
|--------------------------------|-----------|----------|
| Analytics Administrator        | 2         | 0        |
| Analytics Explorer             | 13        | 0        |
| Analytics User                 | 10        | 0        |
| Information Distribution       | 9         | 0        |
| <b>Total (global licenses)</b> | <b>34</b> | <b>0</b> |

# Multi Tenancy

## Multitenancy

*Faster time to value in a centralized environment*

**As part of our deployment infrastructure, it is required that each business unit has their own 'slice' of the application.**

- Application management is costly
- Complete isolation of tenant content in an IBM Cognos Analytics instance
- Reduce content proliferation through tenant based filters
- Reduce overhead of maintaining security policies
- Deploy tenant specific content

## Multitenancy

*Faster time to value in a centralized environment*

**As part of our deployment infrastructure, it is required that each business unit has its own 'slice' of the application.**

- Enhanced security through multitenancy
- Tenant aware auditing
- Content assigned a tenant ID when created and only visible by others within that tenant ID
- Reduce security exposure due to human error or oversight

# Multitenancy

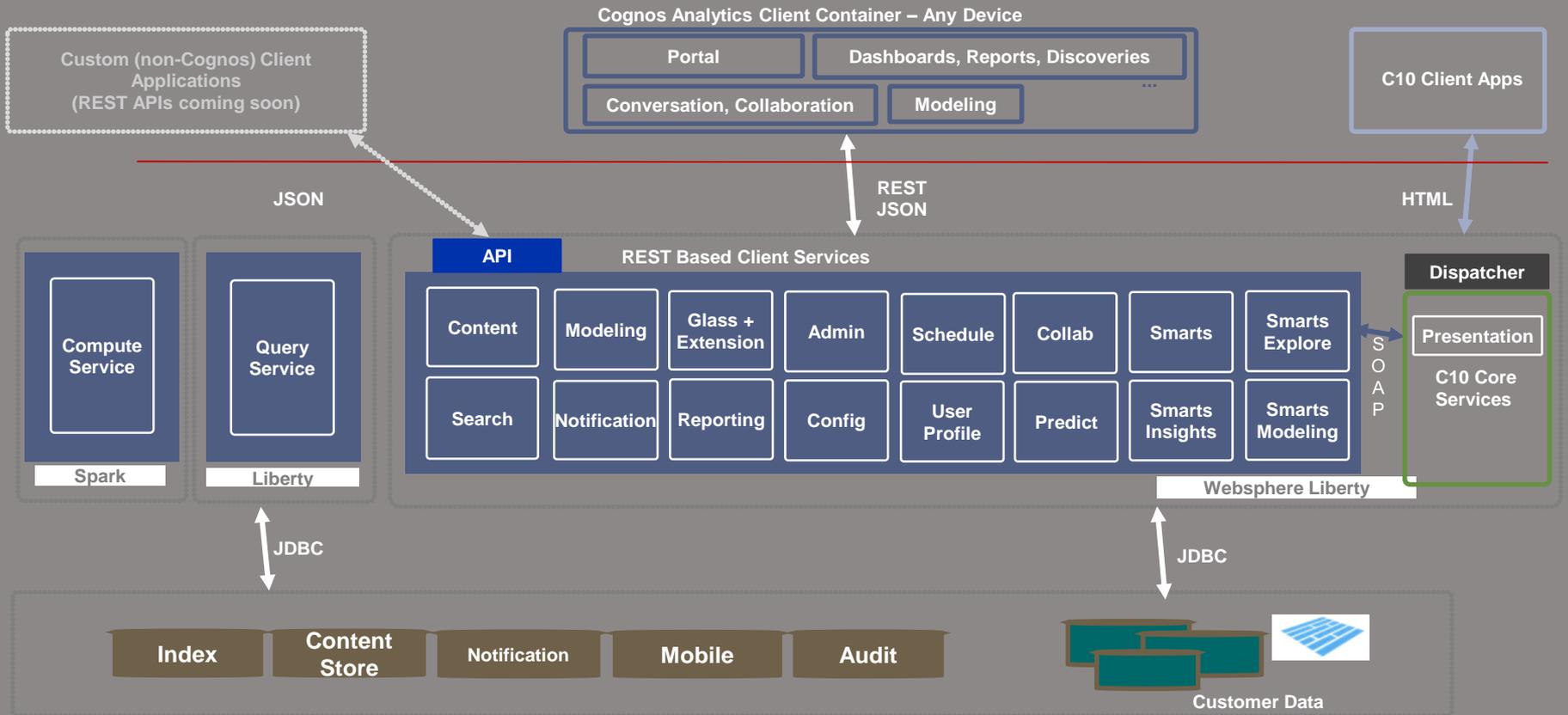
The screenshot displays the JXplorer web interface. On the left, a directory tree shows a hierarchy: World > com > example > Company Servers > Groups > People. The 'awhite' entry is selected. On the right, the 'inetOrgPerson' profile form is shown with the following fields:

- Photo: Image N/A
- Common Name: Alan White
- Given Name: Alan
- Surname: White
- Initials:
- Title:
- Email Address: awhite@example.com
- Description:
- User Password:
- Locality Name: Sunnyvale
- Telephone Number: +1 408 555 3232
- Facsimile Number:
- Home Phone Number:
- Mobile Phone Number:
- Pager:
- URL:

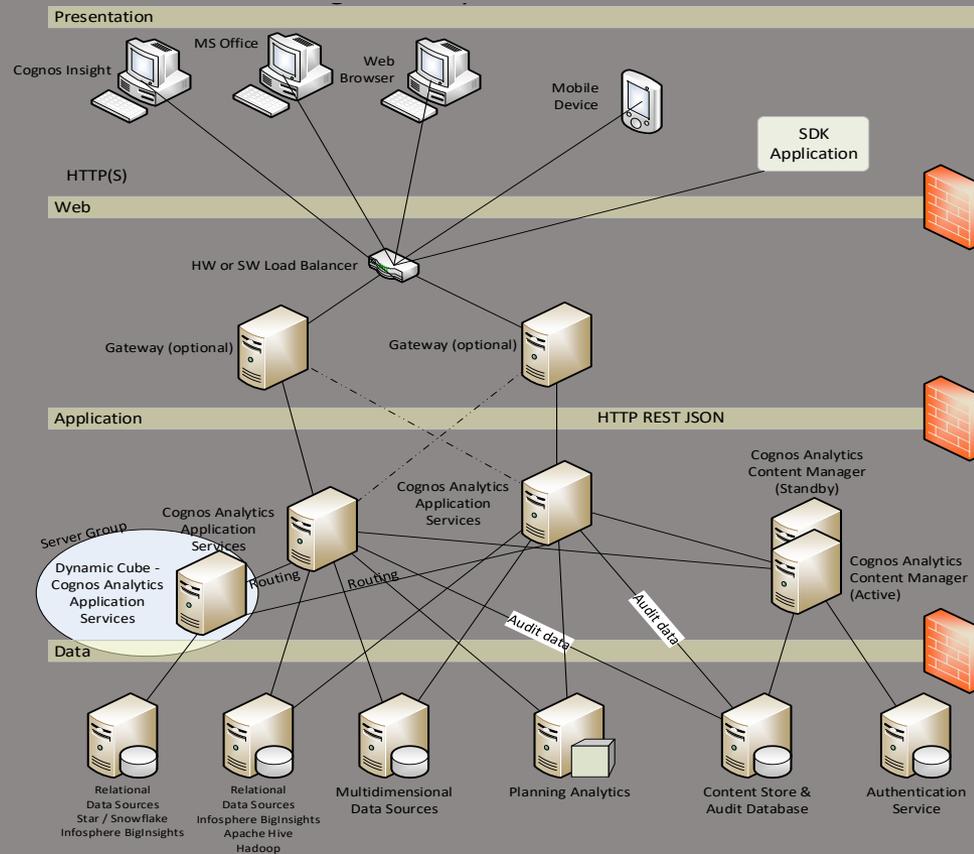
Buttons for 'Submit' and 'Reset' are located at the bottom of the form.

# Architecture

# Cognos Analytics Client / Services Architecture



# Cognos Analytics 11.0/11.1 Deployment Topology



# New Memory Requirements

|                            | <b>11.0 Default Size</b> | <b>11.1 Default Size</b> | <b>11.1 Minimum Requirement Size</b> |
|----------------------------|--------------------------|--------------------------|--------------------------------------|
| <b>Dispatcher JVM</b>      | 4 GB                     | 8 GB                     | 8 GB                                 |
| <b>Query Service JVM</b>   | 4 GB                     | 4 GB                     | 4 GB                                 |
| <b>Compute Service JVM</b> | N/A                      | 8 GB                     | 8 GB                                 |

# Capacity planning

Core Sizing activities don't change from 10.2.2

- Default JVM's increased in Cognos Analytics

Your previous sizing is the best starting place

- Consider and test new capabilities (dashboards/data modules)
- Monitor, tune and adjust

Two new documents to help you understand and tune your system

- Customer sizing guide
- Performance monitoring and tuning



### IBM Cognos Analytics 11.0 BI High-Level Hardware Sizing for New Implementations

#### Client Interview



|                            |                      |                       |                      |
|----------------------------|----------------------|-----------------------|----------------------|
| Client Company Name        | <input type="text"/> |                       |                      |
| Project Name               | <input type="text"/> |                       |                      |
| Client Representative Name | <input type="text"/> | E-mail                | <input type="text"/> |
| IBM Representative Name    | <input type="text"/> | E-mail                | <input type="text"/> |
| Date of Completion         | <input type="text"/> | Sales Connect Opp. ID | <input type="text"/> |

# Upgrading

## Face the Truth !

Performing an upgrade will require some effort



Upgrades requires **Planning**,  
**Preparation** and **Validation**

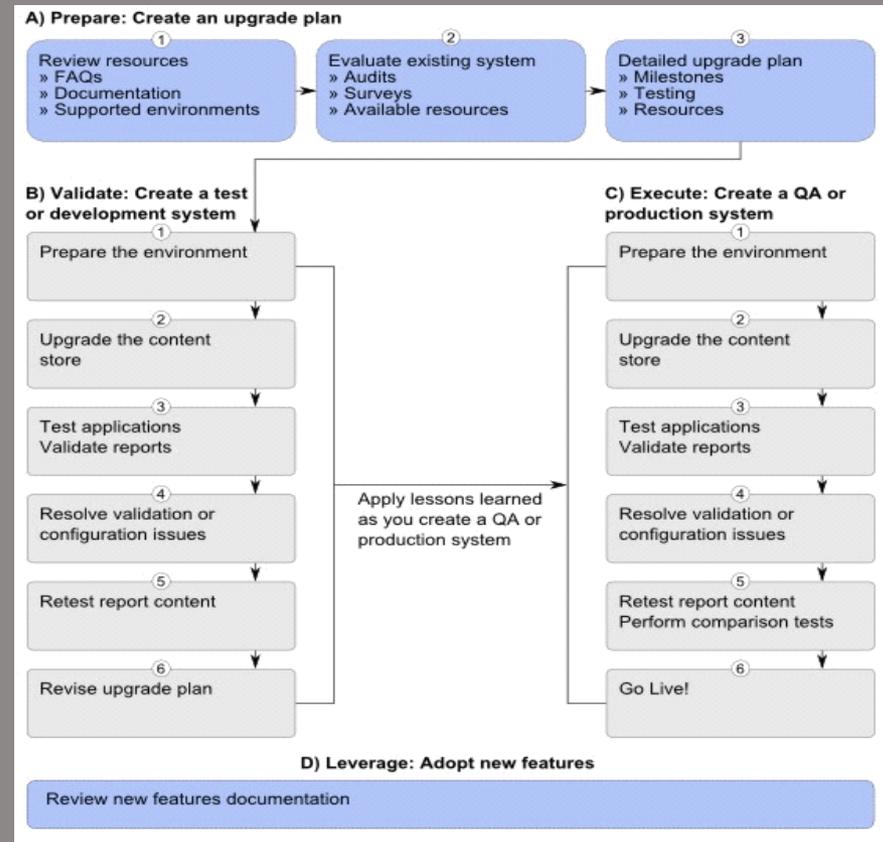


Upgrades can be done in a  
timely and efficient manner

# 4 stages of the upgrade

## Proven Methodology

- Included within the installation and configuration guide
- *Recommended, proven workflow, approach to upgrade*
- *Great starting point for the creation of your plan!*
- *Review, evaluate, plan/execute and Adopt new features*



## IBM Cognos Upgrade Central

<https://www.ibm.com/software/analytics/cognos/customercenter/upgrade.html> ▾

Upgrade Central provides everything you need for planning and deploying the latest release of your IBM Cognos software, including system requirements,

You've visited this page many times. Last visit: 07/02/17

# Comparing reports with Lifecycle Manager

## Tasks

- Compare live Cognos environments, or static files using benchmark
- Users can manually define prompts, or to have LCM automatically set prompt values for multiple reports at once
- Identifies how you run and render your reports
  - Run CQ reports in DQ
  - Set output type of XML, HTML, PDF

## Compare Viewer

- Side by side or over top comparison
- View by error type
- Highlight area of difference
- Navigate across pages

# Comparing reports with Lifecycle Manager

## Results

Project name  
test save project
Task name  
comparison
⌵

---

Source  
**Danube-Vottzainaldin1**

Target  
**Helios-Vottzainaldin1**

|   |      |
|---|------|
| Source run rate   | 92%  |
| <div style="border: 1px solid #ccc; height: 10px; width: 100%; position: relative;"> <span style="position: absolute; left: 0; top: -10px; width: 100%;"></span> <span style="position: absolute; left: 0; top: 0; width: 80%; height: 100%; background-color: #76c730;"></span> <span style="position: absolute; left: 80%; top: 0; width: 20%; height: 100%; background-color: #d9534f;"></span> </div> |      |
| Target run rate   | 100% |
| <div style="border: 1px solid #ccc; height: 10px; width: 100%; position: relative;"> <span style="position: absolute; left: 0; top: -10px; width: 100%;"></span> <span style="position: absolute; left: 0; top: 0; width: 100%; height: 100%; background-color: #76c730;"></span> </div>  |      |
| Comparison pass rate  | 42%  |
| <div style="border: 1px solid #ccc; height: 10px; width: 100%; position: relative;"> <span style="position: absolute; left: 0; top: -10px; width: 100%;"></span> <span style="position: absolute; left: 0; top: 0; width: 42%; height: 100%; background-color: #76c730;"></span> <span style="position: absolute; left: 42%; top: 0; width: 58%; height: 100%; background-color: #d9534f;"></span> </div> |      |

Find  Filter:  Source run failures  Target run failures  Comparison failures

| REPORT NAME               | SOURCE/TARGET | EXECUTION TIME | VALIDATION | RUN | COMPARE |
|---------------------------|---------------|----------------|------------|-----|---------|
| LCM_DATA_DIFF             | Source        | 0.000          | ⊖          | ❌   | ⊖       |
|                           | Target        | 0.386          | ⊖          | ✅   |         |
| LCM_DIFF_AREA             | Source        | 2.284          | ⊖          | ✅   | ❌       |
|                           | Target        | 3.609          | ⊖          | ✅   |         |
| LCM_DIFF_BACKGROUND_COLOR | Source        | 5.319          | ⊖          | ✅   | ✅       |
|                           | Target        | 5.197          | ⊖          | ✅   |         |

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# Upgrade Assistance - Options

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- Quick Start
  - Installation and configuration of development environment plus full documentation
- Full Upgrade Implementation
  - Full-service implementation across all appropriate environments
  - BI Concierge
    - Access to an entire team of BI experts to fill in as needed

Contact us at: [info@senturus.com](mailto:info@senturus.com) or 888 601 6010 ext. 85

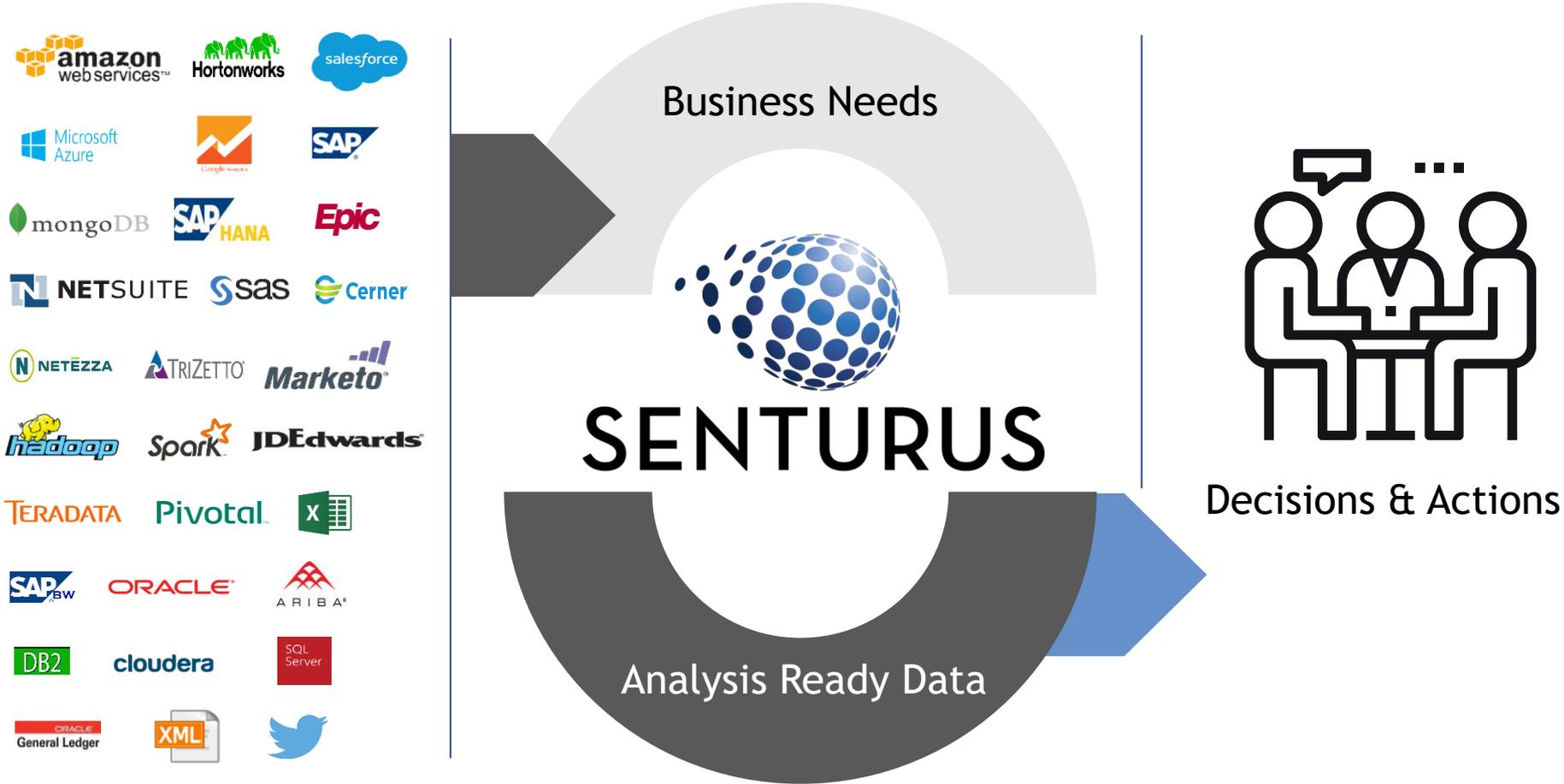


**SENTURUS**

**WHO WE ARE**

Business Analytics Consultants

# Bridging the Gap between Data & Decision Making



# Business Analytics Architects

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- Dashboards, reporting & visualizations
- Data preparation & modern data warehousing
- Self-service business analytics
- Salesforce reporting
- Proprietary software to enable bimodal BI and platform migrations



IBM **Cognos Analytics**

# 1200+ Clients, 2000+ Projects, 18+ Years

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AeroPrecision





**SENTURUS**

**ADDITIONAL RESOURCES**

# Upcoming Events

[www.senturus.com/events](http://www.senturus.com/events)



## **ANALYST ALERT: DATA MODELING IS A REQUIRED SKILL**

FLAWED DATA AND BAD DECISIONS RESULT FROM POOR  
DATA MODELS

Thursday, March 28, 2019 - 11am PT (2pm ET) - 60 minutes



## **MOVING BI TO THE CLOUD?**

PROS, CONS & CONSIDERATIONS

Thursday, April 11 - 11am PT (2pm ET) - 60 minutes

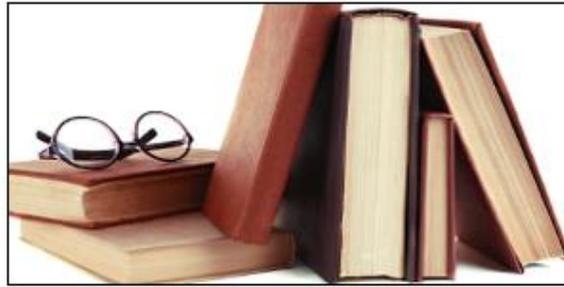
# Free Resources

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[www.senturus.com/senturus-resources/](http://www.senturus.com/senturus-resources/)



**UPCOMING EVENTS**



**RESOURCE LIBRARY**



**BLOG**

# Training Options

<https://senturus.com/training/>



## REGULARLY SCHEDULED COURSES

We hold more than a dozen live, hands-on, interactive courses in our virtual classroom each month. Course topics cover the breadth of the skillset for Cognos Analytics and Tableau.



## LARGE GROUP AND PRIVATE INSTRUCTION

We offer many ways for your organization to access private Cognos, Tableau and Power BI training including onsite or online group courses and individual/small group mentoring.



## SELF-PACED LEARNING

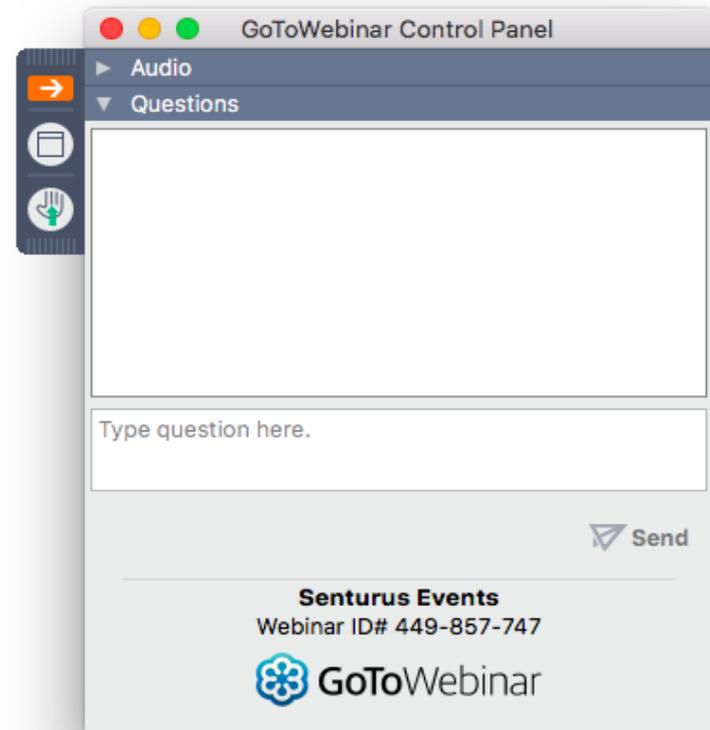
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# Q&A

If your question or issue is broader than what can be answered today, contact us at

[info@senturus.com](mailto:info@senturus.com)

and we will set up a free consultation.



# Thank You!

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