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RESTRICTING ACCESS TO CONTENT BY USER IN TABLEAU Four Methods to Secure & Filter Data By User

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Today's Agenda

- Introductions
- Security in Tableau Overview
- Four Methods to Secure Data by User in Tableau
- Functionality Matrix and Key Takeaways
- Senturus Overview
- Additional Resources
- Q & A



Introducing...Today's Presenters





Monica Van Loon Tableau Consultant and Trainer Senturus, Inc.

Michael Weinhauer

Practice Area Director / Solutions Architect Senturus, Inc.



Poll

How do you currently secure your Tableau data?

- In Tableau
- In the database
- A combination of in Tableau and the database
- Don't secure/don't know





OVERVIEW Types of Security in Tableau

Overview - Types of Security in Tableau

nentication - Do	I have access to Tableau s
Logon	🛟 + a b l e a u
Enter your Tableau Server use	mame and password to log on.
Username: Password:	Remember me

2. Authorization and Permissions - What workbooks, worksheets and dashboards can I see?



3. Data Security - What data can I see?





Security by User - Business Cases

- You want managers to only see their own employees salaries or expense reports
- You want teachers, patients or students to only see their data
- You only want the finance department to see true revenue numbers
- You want product managers to only see data for their products
- You want one Tableau dashboard to serve multiple types of audiences and you want each person to only see what she/he is supposed to





FOUR METHODS TO IMPLEMENT DATA SECURITY IN TABLEAU

OVERVIEW AND DEMOS

Four Methods to Implement Data Security in Tableau

- 1. Tableau's built-in user filters
- 2. Tableau Server groups and a workbook filter
- 3. Join to a security table
- 4. Use database security



Method 1: Tableau's Built-In User Filters

Pros

- Easy to implement, user-friendly
- Build in feature of Tableau Server
- No Tableau Server admin or DBA assistance required

Cons

- Must be done per workbook or data source
- High maintenance: if user base changes, you need to update the filter and republish
- Security can be tenuous: if users can download and edit workbook they can see ALL of the data
- Requires Tableau Server or Tableau Online



Method 1: Tableau's Built-In User Filters

Steps:

- 1. Navigate to the worksheet to which you want to apply a filter
- 2. Server > Create User Filter
- 3. Select the field you want to use for filtering (i.e. Region)
- 4. In the **User Filter** dialog box, type a name for the set of rules you are creating (i.e. *Regional Managers*)
- 5. In the list on the left, select User/Group
- 6. On the right, under **Members for:** select what you want the selected users to see
- 7. Do this for each Tableau Server/ Tableau Online user







METHOD 1 - DEMO

Method 2: Tableau Server Groups and ISMEMBEROF

Pros

- Once Tableau Server groups are set up they can be used for multiple workbooks
- Built-in feature of Tableau Server
- No DBA assistance required

Cons

- Must be implemented for each worksheet or data source
- Medium maintenance: groups must be maintained in Tableau Server as users are added deleted and move
- Security can be tenuous: if users can download and edit workbook they can potentially see ALL of the data
- New worksheets may show unfiltered data
- Requires Tableau Server or Tableau Online

Note: Security is much better with data source filters (Method 2a)



Method 2: Tableau Server Groups and ISMEMBEROF

Steps:

- 1. Create groups on Tableau Server (i.e. 'Central', 'East' etc..)
- 2. Connect to your data source
- 3. Create a calculated field

Check Region
ISMEMBEROF("Central") AND [Region] = "Central" OR ISMEMBEROF("East") AND [Region] = "East" OR ISMEMBEROF("West") AND [Region] = "West" OR ISMEMBEROF("South") AND [Region] = "South"
The calculation is valid.

4. Publish the workbook to Tableau Server



Note: when publishing to Tableau Server, ensure webediting and download is set to 'no'



Method 2a: "ISMEMBEROF" as a Data Source Filter

Steps (Method 1 with new steps in Blue):

- 1. Create groups on Tableau Server (i.e. 'Central', 'East' etc..)
- 2. Connect to your data source (Sample Superstore.xls)
- 3. Create your calculated field



- 4. Drag the Check Region filters off of the worksheets
- 5. In the Data Source tab: add a data source filter using the calculated field Check Region and select 'true'
- 6. Publish the data source: publishers can connect to the published data source and create dashboards with built-in security

Note: With data source filters you can allow "web edit"





METHOD 2 - DEMO

Method 3: Join to a Security Table

Pros

- Security table can be shared
- Security information can be extracted from other sources (i.e. HR systems like Workday)
- Updates to security tables can be automated
- Hierarchies can be implemented (i.e. VP Regional Manager -Department Manager ...)

Cons

- To use a database to store the security table, DBA assistance required
- If using a CSV or Excel file to map security may be compromised
- Medium maintenance: security table must be maintained either automatically or manually as new people join the company or users change departments
- Risk of row duplication, especially if using Tableau extracts



Method 3: Join to a Security Table

Steps:

1. Create a security table

1	user	Region	Category	Segment
2	Eddie	South	Office Supplies	Consumer
3	Eddie	South	Technology	Consumer
4	Jim B (sales VP)	South	Technology	Consumer
5	Jim B (sales VP)	South	Office Supplies	Consumer
6	John Sales West	West	Office Supplies	Consumer
7	West Technology	West	Office Supplies	Consumer
8	Julie Supplies	Central	Office Supplies	Consumer
9	Julie Supplies	East	Office Supplies	Consumer
10	Keith	East	Furniture	Consumer

2. Join data source to security table

Orders					User Entitlement
• • •		Jo	oin		
Inner	Left			Right	Full Outer
Data Sou	urce			User En	titlement
Category		=		Category (U	ser Entitl
Region		=		Region (Use	r Entitle
Segment		=		Segment (Us	er Entitl

3. Create a calculated field as depicted below:



Note: Check for duplicate rows

- USERNAME() returns the current Tableau server username
- USERNAME()=[User] can be added as a data source filter or a workbook filter



Notes: Method 3 Join to a Security Table

Tableau Server USERNAME() can't be passed to a live connection database. But, you can use Query Banding or Initial SQL to retrieve the Tableau Server User.

 Query Banding - TeraData ProxyUser = <proxyuser> TableauMode=<tableaumode> TableauApp=<tableauapp></tableauapp> </tableaumode></proxyuser> 	Oracle					×
 TableauApp=<tableauapp></tableauapp> Tableau Version=<tableauversion></tableauversion> 	Ser <u>v</u> er:	Monic	aLaptop]
 WorkbookName=Name of DataSource Initial SQL - Vertica, Oracle, SQL Server, Sybase ASE, 	Service:	Option	nal	Po <u>r</u> t:	Optional	
Redshift, and Greenplum	Enter infor	rmation t	to sign in to the server:			
• [TableauServerUser] • [TableauServerUserFull]		ated Aut	thentication			
• [TableauApp]	⊙ Us <u>e</u> a	specific (username and password:			
• [workbookName]	<u>U</u> ser	rname:	KING]
	Pase	sword:	Initial SQL			
			SQL statements to be executed	at connect	time:	
	Requir	re SS <u>L</u>	[TableauServerUser]			

Initial SOL...





METHOD 3 - DEMO

Option: Create a Published Data Source



Advantages of a Published Data Source

- Shared business-friendly semantic layer
- Reusable
- Single source of the "truth"
- Secure with data source filter



Option: Use Subscriptions

Tableau Server Subscriptions are a great way to distribute content

Subscribe	
Subscribe Users	
Add users	
Subscribe Users in Grou	ips
Add users in groups	
Include	
This View	•
user filter Message	
Add a custom messag	ge (optional)
Don't send if view	is empty
Subscribe me	
Manage	
	Cancel Subscribe

Each subscribed user gets a user specific view with a thumbnail





Method 4: Use Database Security

Pros

- Security implemented in the database level can be shared by other reporting tools
- Security information can be extracted from other sources and built into a database view
- Does not require Tableau Server
- Very flexible and hierarchies can be implemented (i.e. VP - Regional Manager - Department Manager...)

Cons

- Requires a database and DBA assistance
- Medium maintenance: DBA need to maintain database ID's that map to security
- Users need to log in to the database



Example: Security embedded in a database view:

Create or replace view My_Employee_Details as select e.employee_id, e.first_name, e.last_name, e.salary, m.Last_name manager_name

from HR.employees e, HR.employees m

where e.manager_id = m.employee_id

and upper(m.LAST_NAME) = user;

Notes: This is one example, there are many ways to accomplish this The syntax is database specific, for example: 'user' is Oracle specific; in Sql Server it would be current_user or session_user





METHOD 4 - DEMO

Database Security - Dependencies Table

https://onlinehelp.tableau.com/current/server/en-us/security_data.htm

Database Connection Options			Data Security Questions				
Database login account*	Authentication mode*	Is database security possible per Tableau Server user?	Are user filters the only way to restrict which data each user sees?*	Are web caches shared among users?			
Window NT Integrated Security	Server Run As account	No	Yes	Yes			
(Windows Authentication)	Impersonate via server Run As account	Yes	No	No			
	Viewer Credentials	Yes	No	No			
Username and Password	Prompt user: Viewers are prompted for their database credentials when they click a view Credentials can be saved	Yes	No	Νο			
	Embedded credentials: The workbook or data source publisher can embed their database credentials	Νο	Yes	Yes			
	Impersonate via embedded password: Database credentials with impersonate permission are embedded	Yes	No	No			





FUNCTIONALITY MATRIX & KEY TAKE-AWAYS

Method	Requires Server?	Level of Difficulty	Maintenance	Limitations
1. User filters	Yes	Low	Self-service	Large # users can be difficult
2. Tableau groups & filters	Yes	Medium	Moderate	Requires Tableau Server admin
3. Join to a security table	Yes	Medium - High	Moderate	Potential duplicate data
4. Use database security	Not required	High	Medium- High	Requires SQL knowledge



Good, Better and Best

Good

• Tableau Server with user filters

Better

• Tableau Server groups or a database security table

Best

• An integrated, automatically updated data repository with a built-in security model



The Vision





Key Takeaways

- Multiple ways to secure and restrict data shown in Tableau
- Requirements, restrictions and maintenance vary by method
- Many combinations and variations for each method

Contact Senturus if you need help!

We can help determine the best way to secure *your* data in *your* environment!



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An extensive, free library of past webinars, demos, whitepapers, presentations, helpful hints and more.



BLOG

A great place to find out what's top of mind at Senturus.

Check out these free resources

- How to Secure Data in Tableau Whitepaper
- Rolling out Tableau to the Enterprise Webinar
- <u>Write-up on Extracts and Row Duplication</u>



Tableau Server Assistance

- Free Tableau Server trial and free help installing it
- Tableau Server Optimization Assessment

https://www.senturus.com/tableau-server-optimizationassessment/

Contact Us at info@Senturus.com





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Upcoming Events

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COGNOS ANALYTICS: DASHBOARDS OR REPORTS?

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TABLEAU LIKE A PRO IN HALF A DAY HANDS-ON WORKSHOP IN CLEVELAND, OH

Wednesday, May 2, 2018 - 8:30am - 12:30pm - 4 hours



TABLEAU LIKE A PRO IN HALF A DAY HANDS-ON WORKSHOP IN DOWNTOWN CINCINNATI, OH

Thursday, May 3, 2018 - 8:30am - 12:30pm - 4 hours



USING TABLEAU TO VISUALIZE SALESFORCE DATA

FREE, HANDS-ON WORKSHOP IN DOWNTOWN CINCINNATI, OH Thursday, May 3, 2018 - 1 – 5pm - 4 hours



USING TABLEAU TO VISUALIZE SALESFORCE DATA

FREE, HANDS-ON WORKSHOP IN CLEVELAND, OH Wednesday, May 2, 2018 - 1 – 5pm - 4 hours



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